

CONTACT INFORMATION

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GUIDELINES RELATING TO Club Judah Before / After School Care PAYMENTS

Key Financial Guidelines:

- **A. Monthly Invoice for Childcare Provided:** Kelowna Christian School will invoice families on a monthly basis for program fees due, representing actual childcare provided according to the program registered and participation by each child(ren). Invoices will be e-mailed on or before the 10th day of each month; **payment is due no later than the 21**st **day of the month**.
- **B.** Payment of Monthly Fees: The most efficient and preferred payment method for collection of monthly Club Judah fees is by way of pre-authorized debit (PAD) to an eligible bank account, to be processed and collected on the 21st day of the month. For this purpose, please complete the attached Club Judah Pre-Authorized Debit Agreement.
 - Alternatively, monthly Club Judah fees may be paid by cash or cheque. Cheques should be made payable to Kelowna Christian School. Payment by Credit Card is <u>not</u> an option given the additional cost of bank and other handling fees.
- C. Delinquent Accounts & Suspension of Childcare Services: While students are confirmed to be enrolled in the Club Judah Before / After School Care program for the entire school year, their ongoing placement status is guaranteed only as long as the financial obligations from the previous month are fulfilled.

A Club Judah Before / After School Care account becomes delinquent if an invoice for monthly fees remains unpaid for a period exceeding thirty (30) days; i.e. by the 1st day of the following month. When a family's Club Judah account becomes delinquent, the student's placement status is suspended and future childcare services will be withheld until such a time that all outstanding program fees are paid in full.

D. Standard Payment Cycle: Using September for example, below is the standard cycle for payment of Club Judah Fees:

Thru September: Students participate in Club Judah; monthly fees are calculated based on actual childcare provided.

By October 10th: KCS e-mails an invoice for September's Club Judah fees to your family.

On October 21st: KCS collects September's Club Judah fees due by way of pre-authorized debit (PAD).

Alternatively, September's monthly invoice is paid by cash or cheque.

On November 1st: Club Judah account becomes delinquent if September's monthly fees remain unpaid / uncollected.

Consequently, participation in Club Judah is suspended until outstanding fees are paid in full.

E. Withdrawals: When a family voluntarily chooses to leave the Club Judah Before / After School Care program for any reason, it must give at least one full month's (i.e. 30 days) written notice. Written notice of withdrawal may be directed by e-mail to Elementary@kcschool.ca.

In lieu of appropriate advance written notice, the following fees will be charged depending upon whether the space can be filled by another waiting student:

• If the space can be filled by another waiting student: \$25.00 processing fee

• If there is no other waiting student to fill the space: One month's average program fees

- **F. Returned Payments:** Accounts will be charged a *Returned Item Fee* of \$30.00 should any payment made by cheque be rejected by the family's financial institution for any reason (examples: Non-Sufficient Funds, Account Closed, etc.).
- **G. Official Child-Care Receipts:** Receipts are made available for the total amount of Club Judah Before / After School Care program fees paid in the calendar year and are issued the following March each year.
- **H. Compliance:** Inability to comply with any of the above Key Financial Guidelines must be communicated in advance to the school Accounting Office. Ongoing failure to maintain a current Club Judah Before / After School Care account may result in the withdrawal of the student from the childcare program.